

THOMAS JOSE

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EDUCATION

University of Connecticut, School of Business, Storrs, CT

Master of Business Administration Candidate, GPA 3.64

Exp. Graduation: **May, 2013**

- Intending concentration: Operations & Information Management (OPIM)
- **Business Analyst**, Application of Core Teaching (ACT) project, Client: Hartford Healthcare Corporation **2011 – 2012**
 - Research, analyse and propose recommendations to client on marketing strategies and plans

Kerala University, SCT College of Engineering, Trivandrum, India

- **Bachelor of Technology, GPA 3.50**, Specialization: Electronics & Communication **2003 - 2007**

PROFESSIONAL EXPERIENCE

Tata Consultancy Services Ltd. (TCSL), Chennai, India

2007 – 2011

Client engagements:

Bank of America Corporation, Charlotte, NC

- Test Lead, Customer Systems Testing Team (2009 - 2011)

- Led cross-functional team of information technology engineers in projects that formed the core of customer centric applications of Bank of America.
- Worked collaboratively with a team of international managers of Bank of America on software project development plans and issues.
- Orchestrated cost optimization drive, implementing various programming tools that reduced project costs in the range of 25,000 dollars.
- Analysed all phases of software development life cycle that span across a range of technology platforms in the capacity of a Test Lead.
- Verified and tested the reliability of several critical Customer Information Systems (CIS) projects, ensuring the quality of deliverables.
- Team member, Customer Information Systems Development Team (2008 – 2009)**
 - Selected to be part of a highly skilled 14 member software team that migrated five million Countrywide Financial customer data records into mainstream client systems.
 - Involved in translation of customer requirements into formal requirements and design documents, formulation of specific solutions for programming and testing that culminate in the client acceptance of the results.
 - Proposed various ideas for revenue stream expansion and cost-cutting as part of TCSL's idea generation program for Bank of America.
 - Led knowledge sharing sessions and initiated debates in the team to enhance knowledge and communication abilities within the team.
 - Prepared comprehensive testing procedures and documentations for internal use and spearheaded month-end billing tasks for the team.

SCT College of Engineering, Trivandrum, India

2007

- Lecturer, Electronics Department (2007)

- Facilitated student learning and assisted in student projects in the Electronics department.

ACHIEVEMENTS

- Special Recognition Award from Bank of America management team for contribution to legacy system migration project.
- Recipient, Technopreneur Award - Placed first in an inter-college Technical Entrepreneur Business idea and planning competition.
- Received campus job offers from the top two Information Technology (IT) companies in India (TCSL & Infosys Ltd.) after completion of undergraduate degree.
- Undergraduate main project on MRI Brain segmentation was selected as the best project in electronics department.

SKILL SET

- Programming - Mainframes (AS/400), COBOL, JCL, Matlab, Microsoft Office applications
- Database - DB2 (Certified by IBM), Microsoft Access, Oracle
- Quality Assurance - HP (Mercury) Quality Center

LANGUAGES

- English, Malayalam (Native), Hindi, Tamil

EXTRACURRICULAR ACTIVITIES

- Soccer – Nominated as Soccer team Captain from Electronics undergraduate batch
- Cycling – Regular and avid cyclist