

EDUCATION

- **University of Connecticut School of Business,** **Storrs, CT**
Master of Business Administration (MBA), GBA Student Class of 2013, V.P (OPIM Club) **Expected May 2013**
Student Team Leader, Business Analyst (ACT Project), Client-Hartford HealthCare Services
Application of Core Teaching (ACT) Project embodies a unique yearlong experiential learning project designed to help solve real problems for our corporate sponsor., **GPA Expected 3.7**
- **Visvesvaraya Technological University,** **Karnataka, India**
Bachelor of Engineering (Electronics & Communication), **GPA- 3.71** **2006**

PROFESSIONAL EXPERIENCE

- TATA Consultancy Services (TCS)** **2006 - 2011**
Project Leader, Client – Eli Lilly & Co., 2010-2011 **Indianapolis, IN**
Worked as project leader for short term duration projects at Client Site in US
- Gather and work for new business requirements and ensure contractual obligations for my team members were met.
 - Collaborated with clients procurement team at Eli Lilly & Company to ensure timely payments and proper contract executions.
 - Led a team of 10 people and ensured efficiency and accuracy for project deliverables (Total value of project: 500,000 USD)
- Onsite Coordinator, Client-Eli Lilly & Co., 2010-2010** **Indianapolis, IN**
- Gather and work for new business requirements, process improvements and issue resolution with clients at client site in US.
 - Was the point of Contact for a team of 40 people at offshore for Client Site.
- Technical Architect, Client – Eli Lilly & Co., 2009 -2010** **Indianapolis, IN**
- Identified key opportunities to improve service for clients and enhance business operations, presented findings to clients senior management which resulted in being awarded a new project for 2.5 million USD from client.
 - Collaborated with business development & Contract management teams to decide the pricing strategy, hourly rates and total contract values of contracts signed between TCS, Eli Lilly and other vendors like IBM,BMC & ARS.
 - Reviewed and recommended tools sets which have helped Eli Lilly to reduce its total IT budget by 20 % overall (75,000 USD saving per project).
- Team Leader, Client – Eli Lilly & Co., 2008 -2009** **Noida, India**
- Devised a support plan for critical new product Zyprexa ® launch for Eli Lilly in the EDMI field by improving procedures and ensuring round the clock system uptime for 3 months.
 - Led and managed a team of 10 system engineers to improve the overall support and application module for the services offered by TCS. Reduced response time from 15 days to 3 days and attained a Customer Satisfaction Index of 95 %.
- Senior Systems Engineer, Client – Eli Lilly & Co., 2007 – 2008** **Noida, India**
Client – Eli Lilly & Co, Indianapolis, United States,
- Support and mentored a multi-disciplinary team of 4 engineers to support 24 * 7 mission critical project with 7 technologies.
 - Partnered with Quality Assurance group to identify changes to existing processes to increase internal compliance from 55% to 95%.
- Systems Engineer Trainee, Client – National Health Services, 2006 - 2007** **Noida, India**
- Responsible for creating and deploying role based security modules for organizational roles.
 - Reduced the organizational complexity and increased transparency for the new module by a factor of 20 %.

ACHIEVEMENTS

- Participated and completed the Indianapolis Half marathon, 2010.
- Co-Founder TCS-MAITREE **Toastmasters Club** worked as VP-Public Relations for the year (2009-2010).
- Received Service & Commitment Award, Star of the Month Award , Star Leader Award & On the Spot Award from TCS.
- Co-founded Club Red (Aids Awareness) for MAITREE- CSR arm of TCS.
- Volunteer Swimming Coach at YMCA – Greater Indianapolis Swim Camp, 2010.
- Member TCS- **American Diabetes Association** volunteer team for Chicago marathon, 2010.
- Member of VTU Undergraduate Career Services (2005-2006).